

QUICK START CHECKLIST

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1. SET UP YOUR COMPANY INFORMATION

Enter your company information so that it appears correctly on outgoing and internal documents.

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2. UPLOAD YOUR COMPANY LOGO

Make sure your logo is visible on all your outgoing documents, so everyone knows who they're doing business with!

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3. CUSTOMIZE DOCUMENT FIELDS

Ensure that your documents reflect your business terms, advertise your brand, and communicate clearly with your customers, vendors and drivers.

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4. SET UP YOUR INSURANCE PROVIDER

Ensures your insurance is kept up to date — also allows you to extend coverage to your Owner/Operators. You can't Dispatch loads without insurance!

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5. CREATE YOUR USERS' PERSONNEL RECORDS

Set up an account for everyone at your company who will be using Tailwind directly.

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6. REVIEW PERSONNEL SECURITY

Make sure your users are only seeing the information they need to do their jobs.

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7. CREATE YOUR DRIVERS' PERSONNEL RECORDS

Lets you assign Drivers to Dispatches — and lets you pay them for their work!

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8. CREATE YOUR SALES/ACCOUNT REPS' PERSONNEL RECORDS

Lets you assign Sales/Account Reps to Quotes and Orders — and lets you pay them for their work!

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9. CREATE EQUIPMENT RECORDS FOR TRACTORS/TRAILERS

You need to have your equipment in the system if you want to use it for Dispatching. Don't forget any Owner/Operators!

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10. CREATE VENDOR RECORDS FOR YOUR CARRIERS & OWNER/OPS

Lets you Dispatch loads to specific carriers, and pay them when the job is done.

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11. CREATE CUSTOMER RECORDS

You need Customer records to create Orders and, eventually, Invoices. Don't forget to set up their credit terms.

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12. CREATE LOCATION RECORDS

If you have company warehouses/yards or border crossings you frequent, this will let you easily include them in Dispatch routes.